



JOHN WAYNE  
AIRPORT  
ORANGE COUNTY

# MEDIA GUIDE

[www.ocair.com/newsroom](http://www.ocair.com/newsroom)

August 2021



# **MEDIA GUIDE**

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# Welcome to John Wayne Airport

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John Wayne Airport (JWA or Airport) is owned by the County of Orange and is operated as a self-supporting enterprise that receives no general fund tax revenue. Located approximately 35 miles south of Los Angeles, between the cities of Costa Mesa, Irvine, and Newport Beach on unincorporated County land, JWA is the only commercial service Airport in the County.

The service area includes more than three million people within the 34 cities and unincorporated areas of Orange County. The Airport serves approximately 10 million passengers annually and serves nonstop destinations in the United States, Canada, and Mexico. John Wayne Airport's Federal Aviation Administration designated call sign is SNA.

More information is available at [www.ocair.com](http://www.ocair.com). For the most up-to-date information, follow us on:

Facebook: @JohnWayneAirport  
Instagram: @JohnWayneAir  
Twitter: @JohnWayneAir

## Public Information Office

The JWA Public Information Office operates as part of the Airport's Public Affairs Division. The Public Information Officer (PIO), or designee, is designated by the Airport Director as the person responsible for responding to and coordinating media inquiries.

## Contact Information

AnnaSophia Servin, PIO/Public Relations Manager, Public Affairs  
Office: 949.252.5182  
Cell: 949.292.3049  
E-Mail: [aservin@ocair.com](mailto:aservin@ocair.com)

## Routine Media Procedures

Media inquiries and all media access to JWA property, whether of a routine or emergency nature, should be made through and coordinated with the Airport PIO. Requests to film or interview on Airport property should be made in advance to the extent possible. Any unauthorized access to secure areas of the Airport will result in the notification of Airport Police Services with a request that they take appropriate action.



# Media Procedures

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## Routine Media Checklist

- With advance approval from the Airport PIO, vehicles may park on the east (left) side of the Departure (upper) Level roadway across from the flag poles/Valet Parking drop-off area(s).
- Media are required to display media credentials at all times.
- Media are requested to check in with the Airport PIO or an Airport representative designated by the PIO via cell phone before arrival at the Airport.
- Media should be accompanied by a JWA representative when on Airport property unless otherwise directed.
- Media access to the Security Information Display Area (SIDA) will not be permitted at any time for any reason.

## Routine Parking Guidelines

With advance notification and coordination by the Airport PIO or a member of the Public Affairs staff, the media may be provided with complimentary, short-term parking on the east (left) side of the Departure (upper) Level roadway, across from the flag poles/Valet Parking drop-off area(s). Airport Operations or Airport Police Services personnel must inspect the vehicle prior to leaving it unattended. Vehicles parked in this area, or any unauthorized area without prior JWA approval, may pose traffic/safety issues and are subject to towing.

## Emergency Media Procedures

In the event of an emergency at the Airport, JWA will make every effort to provide the media with accurate and timely information. For incident information and briefings, **media representatives should report to the John Wayne Airport Eddie Martin Administration Building located at 3160 Airway Avenue in Costa Mesa.** Unauthorized access to an incident site, or any unauthorized location at the Airport, will result in the notification of Airport Police Services with a request that they take appropriate action. Media access to the SIDA area will not be permitted at any time for any reason.

## Emergency Media Checklist

- Emergency media inquiries should be directed to the Airport PIO or designated Airport representative.
- Parking at the Airport may or may not be available in an emergency. If Airport parking is available, follow standard parking guidelines.

- Media are required to display media credentials at all times – both with the vehicle and on the person.

## **Events Concerning Airlines**

Inquiries involving a specific airline should be directed to the airline’s media contact found on page 6. General contact information for airlines and other JWA business partners is available on our website at [www.ocair.com](http://www.ocair.com).

## **Commercial Filming other than News**

Commercial filming requires advance approval and a permit, including but not limited to feature films, documentaries, commercials, television, short films, independent ventures, promotional videos, etc. Commercial filming and photography requests are reviewed on a case-by-case basis.

For commercial filming information and requests, contact:

Cheryl Waters

[CWaters@ocair.com](mailto:CWaters@ocair.com)

949.252.5048

Commercial filming permit request forms and additional information is available under the [Business](#) section of [www.ocair.com](http://www.ocair.com).



# Contact Information Guide

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## Orange County Agencies

John Wayne Airport  
Thomas F. Riley Terminal  
18601 Airport Way  
Santa Ana, CA 92707  
949.252.5200  
[www.ocair.com](http://www.ocair.com)

Orange County Fire Authority (OCFA)  
1 Fire Authority Road  
Irvine, CA 92602  
714.573.6200/6201 (Office)  
714.319.4657 (Cell)  
[www.ocfa.org](http://www.ocfa.org)

John Wayne Airport  
Eddie Martin Administration Building  
3160 Airway Avenue  
Costa Mesa, CA 92626  
949.252.5182 (Office)  
[www.ocair.com](http://www.ocair.com)

Orange County Sheriff-Coroner Department (OCSD)  
550 North Flower Street  
Santa Ana, CA 92703  
714.647.7042 (Office)  
714.904.7042 (PIO Cell)  
[www.ocsd.org](http://www.ocsd.org)

County of Orange  
CEO Media Relations  
333 W. Santa Ana Boulevard  
Santa Ana, CA 92701  
714.834.7218 (Office)  
714.448.0750 (After Hours)  
[www.ocgov.com](http://www.ocgov.com)

## John Wayne Airport Fixed Based Operators

ACI Jet  
19301 Campus Drive, Suite 100  
Santa Ana, CA 92707  
949.201.2550  
[www.acijet.com/aci-jet-orange-county](http://www.acijet.com/aci-jet-orange-county)

Clay Lacy Aviation  
361 Paularino Avenue  
Costa Mesa, California 92626  
714.888.8000  
[www.claylacy.com](http://www.claylacy.com)

## Federal Government

Federal Aviation Administration (FAA)  
310.725.3580 (Regional Public Information Officer)  
310.725.3300 (24-Hour Regional Operations Center)  
[www.faa.gov](http://www.faa.gov)

Transportation Security Administration (TSA)  
310.387.8127 (West Coast Public Affairs Office)  
877.632.7327 (24-Hour Pager)  
[www.tsa.gov](http://www.tsa.gov)

U.S. Customs & Border Protection (CBP)  
562.980.3110 (Public Information Office)  
cbpmediarelations@dhs.gov  
[www.cbp.gov](http://www.cbp.gov)

National Transportation Safety Board (NTSB)  
202.314.6100 (Office of Public Affairs)  
[www.nts.gov](http://www.nts.gov)

Department of Homeland Security (DHS)  
202.282.8010 (Office of Public Affairs & After Hours)  
[www.dhs.gov](http://www.dhs.gov)

## Airlines Serving John Wayne Airport

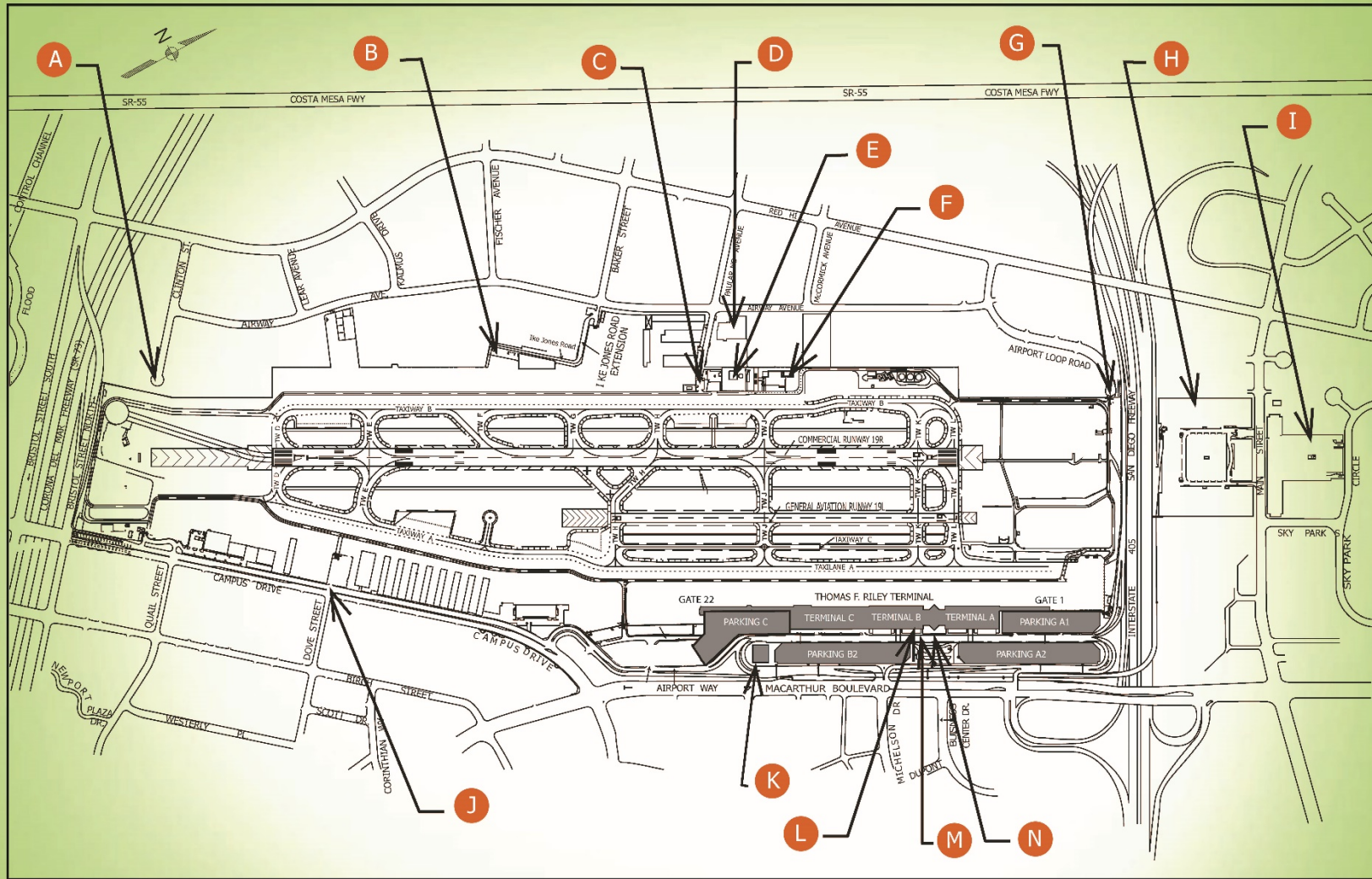
<b>Commercial Carrier</b>	<b>Office</b>	<b>After Hours</b>	<b>Terminal</b>
Air Canada*	888-247-2262	media@aircanada.ca	A
Alaska Airlines	206.392.5101	206.304.0008	B
Allegiant Air	702-800-2020	<a href="mailto:mediarelations@allegiantair.com">mediarelations@allegiantair.com</a>	C
American Airlines	817.967.1577	817.931.1348	A
Delta Air Lines	404.715.2554	888.763.5304	A
Frontier Airlines	720.374.4427 720.374.4279	720.374.4560	C
Southwest Airlines	214.792.4634	214.792.7675	C
Spirit Airlines	954-364-0231	954-364-0231	C
Sun Country**	651-900-8400	<a href="mailto:mediarelations@suncountry.com">mediarelations@suncountry.com</a>	A
United Airlines	312.997.8640	312.997.8640	B
WestJet	403.444.2704	888.954.6397	A

\*Effective 5/1/2021

\*\*Effective 5/6/2021

<b>Cargo Carrier</b>	<b>Office</b>	<b>After Hours</b>
FedEx	901.434.8100	901.434.8100
UPS	714.999.6308 310-418-3047	310.418.3047 502-595-7061

# Airfield Map



- |   |   |
|---|---|
| <b>A</b> Clinton Street/Photo Vantage Point   | <b>H</b> Main Street Lot (Public Parking)                   |
| <b>B</b> Lyon Air Museum  | <b>I</b> T - Lot (Employee Parking)                         |
| <b>C</b> Paularino Gate   | <b>J</b> Dove Street Gate                                   |
| <b>D</b> Eddie Martin Administration Building<br>3160 Airway Avenue, Costa Mesa, CA | <b>K</b> Central Utility Plant                              |
| <b>E</b> FAA Control Tower  | <b>L</b> Thomas F. Riley Terminal<br>(Terminals A, B and C) |
| <b>F</b> Aircraft Rescue & Fire Fighting (ARFF) Station #33                         | <b>M</b> Flag Poles/Valet Parking (Departure Level)         |
| <b>G</b> Airport Loop/Photo Vantage Point   | <b>N</b> John Wayne Statue (Arrival Level)                  |

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